

Search Notes

Application No.

09/995,027

Applicant(s)

DEZONNO, ANTHONY J.

Examiner

Bing Q Bui

Art Unit

2642

SEARCHED

Class	Subclass	Date	Examiner
Updated Search			
379	88.17	11/11/04	B2
	265.02		
	265.03		
	265.05		
	265.06		
	265.09		
	265.11		
	265.12		
	265.13		
	266.1		

**SEARCH NOTES
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
EAST Updated Search Text Search:: weighting or evaluating agent's skills, agent's performance profile or record, call handling or performance capacity or ability, ...	11/11/04	B2

INTERFERENCE SEARCHED

Class	Subclass	Date	Examiner
379	265.06	11/11/04	B2
	265.02		
	265.09		
	265.12		